## Passwords

## User authentication today is a mess.

## The case of Mat Honan 3 August 2012

- 4:33 p.m., "Mat Honan" called AppleCare reporting lost me.com e-mail password. Apple issued temporary password.
- "Mat" couldn't answer his own security questions.
- Apple required only last four digits of a credit card and a billing address.
- 4:50 p.m.: Password reset e-mail arrived in Honan's me.com e-mail box; used to reset Honan's AppleID password
- 4:52 p.m.: GMail password recovery email arrived in Honan's me.com mailbox
- 4:54 p.m.: Honan's Google account password changed.


Matt Honan, Wired correspondent

## The case of Mat Honan 3 August 2012

- 5:00 p.m.: iCloud "Find My" tool used to wipe Honan's iPhone
- 5:02 p.m.: Honan's Twitter password reset
- 5:05 p.m.: Honan's MacBook wiped
- 5:10 p.m.: The real Honan calls AppleCare
- 5:12 p.m.: Hackers post message on Honan's Twitter account taking credit for the hack


Matt Honan, Wired correspondent

## How did it happen?

- Attackers started by compromising Honan's Amazon account
- Needed credit card number for Honan's Amazon account. How did they learn it?
- Attackers called Amazon and added a new credit card number to Honan's account. (Name, e-mail, and billing address sufficed.)
- Attackers called Amazon to reset Honan's password. For identity verification, Amazon asked for a credit card number...


Matt Honan, Wired correspondent

## How did it happen?

- Once logged in to Honan's Amazon account, attackers learned last four digits of real credit card numbers
- "The very four digits that Amazon considers unimportant enough to display in the clear on the web are precisely the same ones that Apple considers security enough to perform identity verification."


Matt Honan, Wired correspondent

## How did it happen?

- Then they called AppleCare...
- "It turns out, a billing address and the last four digits of a credit card number are the only two pieces of information anyone needs to get into your iCloud account. Once supplied, Apple will issue a temporary password, and that
 password grants access to iCloud."


## Recap



## The result?

- Honan hadn't backed up his data.
- He lost all of it, e.g., irreplaceable photos young daughter.
-Why did hackers wipe his devices?
- Just to prevent his regaining control of accounts!
- Honan's suggested remedy... in a later class...
- Honan got in touch with one of the hackers, Phobia, via instant messaging...

Quoth Phobia:

- "yea i really am a nice guy idk why i do some of the things i do."
- "idk my goal is to get it out there to other people so eventually everyl can over come hackers"
- "even though $i$ wasnt the one

```
that did it i feel sorry
```

about that. Thats alot of
memories im only 19 but if my
parents lost and the footage
of me and pics i would be
beyond sad and im sure they
would be too."

## And yet, two years later...

## TECHNOLOGY

## Apple Denies iCloud Breach

Tech Giant Says Celebrity Accounts Compromised by 'Very Targeted Attack'

```
MEmail &Print & 45Comments f veq in
A A
```

```
By DAISUKE WAKABAYASHI and DANNY YADRON CONNECT
```

Updated Sept. 2, 2014 7:33 p.m. ET


Apple says its investigation indicated certain celebrity online photo accounts were hacked in a targeted attack, and it hasn't found a breach in its iCloud or "Find my iPhone" systems. The incident comes just week before Apple is set to unveil its latest iPhone that could push the company deeper into health and finance.

## User authentication

User authentication is proving your identity to a system (or another person).

- The starting point of nearly any security protocol.



## The different mechanisms for user

 authentication

## How do people pick their passwords?

## Often they don't!

- In April 1994, English teenager ("Datastream Cowboy") penetrated Pentagon computers via the Air Force Rome (New York) Laboratory, started probing Korean nuclear facilities.
- Deemed "No. 1 threat to U.S. military".
- How did he do it?
- Guessed default guest password!
- Surveys showed that half of users leave the default password in place for their routers at home. (Uncommon now)
-E.g., A. Tsow et al., "Warkitting: the Drive-by Subversion of Wireless Home Routers." The Journal of Digital Forensic Practice, 2006
- Canary: cybersecurity@home


## Often they don't!

- Examples from Kevin Mitnick's Art of Intrusion
- NY Times employee database: pwd = last 4 SSN digits
- "Dixie bank": 99\% of employees used password "password123"
- What's the most important thing in the world to prevent unauthorized access to?
- Nuclear missiles!
- From 1962 to 1977, the passcode for launching Minuteman missiles was... 00000000.
- Strategic Air Command was more afraid of lost passwords than of Armageddon!


## How might a researcher collect passwords? <br> B|B|C NEWS <br> ID Watch One-Minute World News

Last Updated: Tuesday, 20 April, 2004, 01:44 GMT 02:44 UK

## Passwords revealed by sweet deal

More than 70\% of people would reveal their computer password in exchange for a bar of chocolate, a survey has found.

It also showed that $34 \%$ of respondents volunteered their password when asked without even needing to be bribed.


A second survey found that $79 \%$ sweet bribes of people unwittingly gave away information that could be used to steal their identity when questioned.

## Another way rockyou

- "Social gaming" site RockYou hacked in December 2009
- SQL injection attack; good example of how breaches occur- more in a later lecture
- Disclosed 32 million user passwords; posted to internet
- Passwords were in clear (not hashed or encrypted)
- Main source today of research / knowledge about user password composition


## Some findings




Password Length Distribution

## Worth even a candy bar?

| Rank | Password | Number of Users with <br> Password (Absolute) |
| :---: | :---: | :---: |
| 1 | 123456 | 290731 |
| 2 | 12345 | 79078 |
| 3 | 123456789 | 76790 |
| 4 | Password | 61958 |
| 5 | iloveyou | 51622 |
| 6 | princess | 35231 |
| 7 | rockyou | 22588 |
| 8 | 1234567 | 21726 |
| 9 | 12345678 | 20553 |
| 10 | abc123 | 17542 |

Top 10 RockYou passwords


Accumulated Percent of Dictionary Attack Success

123456202

## From Ashley Madison bre (2015)

- Result of cracking 4007 passwords
- Top 20 worst passwords...
- Very similar to RockYou
- Just a rather less polite...
- And no 'iloveyou'
password 105
1234599
qwerty 32
1234567831
ashley 28
baseball 27
abc123 27
69696923
11111121
football 20
fuckyou 20
madison 20
asshole 19
superman 19
fuckme 19
hockey 19
12345678919
hunter 18
harley 18


## Measuring password strength

- Many ways to measure password strength
- "Entropy": intuitively, the "randomness" of passwords over a population, and thus how hard for attacker to guess
- One important type:
- Min-entropy: related to commonness of most popular password
- We'll let "guessing probability" or GP denote probability of most probable password over a population; and GPP denote the (unique) password with the GP
- Formally, for random variable $Y$ with probability distribution $\operatorname{Pr}(y)$, min-entropy (in bits) is $H_{\min }(Y)=-\log _{2} \max _{y \in Y}\left(P_{Y}(y)\right)$. Max probability is $2^{\wedge}\left\{-H_{\min }(Y)\right\}$.


## Guessing probability

| Rank | Password | Number of Users with Passv"...vinilute) |
| :---: | :---: | :---: |
| 1 | 123456 | 290731 |
| 2 | 12345 | +mane |
| 3 | 123456789 | 76790 |
| 4 | Password | 61958 |
| 5 | iloveyou | 51622 |
| 6 | princess | 35231 |
| 7 | rockyou | 22588 |
| 8 | 1234567 | 21726 |
| 9 | 12345678 | 20553 |
| 10 | abc123 | 17542 |
| Top 10 RockYou passwords |  |  |
| GP = 0.9\%; i.e., $0.9 \%$ of users, about 1 in 111, have this password! |  |  |



Accumulated Percent of Dictionary Attack Success
-In 2013 Adobe breach, GP = 1.6\%, and GPP was "123456"!

## Why is GP important?

- Measures vulnerability of the weakest accounts, which can be best for an attacker to target.
- If you get only a single guess at a password, you should guess the GPP.
- Prob. of success is GP (about 0.9\% for RockYou).
- If you can attack multiple accounts...
- ... best strategy is to try GPP against them sequentially.
- Success in an expected (average)1 / GP tries (about 111 for RockYou!)


## People also choose poor PINs

- GP for PINs is $10 \%+$ !
- I.e. you have a $1 / 10$ chance of guessing a random person's PIN correctly!
- GPP is...
- 1234 (of course!)
- Another popular PIN:
- 2580 (Why?)


|  | PlN | Freq |
| :--- | ---: | ---: |
| \#1 | 1234 | $10.713 \%$ |
| \#2 | 1111 | $6.016 \%$ |
| \#3 | 0000 | $1.881 \%$ |
| \#4 | 1212 | $1.197 \%$ |
| \#5 | 7777 | $0.745 \%$ |
| \#6 | 1004 | $0.616 \%$ |
| \#7 | 2000 | $0.613 \%$ |
| \#8 | 4444 | $0.526 \%$ |
| \#9 | 2222 | $0.516 \%$ |
| \#10 | 6969 | $0.512 \%$ |
| \#11 | 9999 | $0.451 \%$ |
| \#12 | 3333 | $0.419 \%$ |
| \#13 | 5555 | $0.395 \%$ |
| \#14 | 6666 | $0.391 \%$ |
| \#15 | 1122 | $0.366 \%$ |
| \#16 | 1313 | $0.304 \%$ |
| \#17 | 8888 | $0.303 \%$ |
| $\# 18$ | 4321 | $0.293 \%$ |
| \#19 | 2001 | $0.290 \%$ |
| \#20 | 1010 | $0.285 \%$ |

Source: N. Berry. Datagenetics. 3 Sept. 2012.

## A PIN heatmap

Other interesting insights into how people think about PINs.

Repeated couplets (e.g.,
0101) on diagonal

Years 19YY are here
DDMM dates are in this mass

Source: N. Berry. Datagenetics. 3 Sept. 2012.

## But maybe users aren't stupid after all...

- A few years ago...
- D. Florencio, C. Herley, and P. van Oorschot. Password Portfolios and the Finite-Effort User: Sustainably Managing Large Numbers of Accounts. USENIX Security, 2014.
- Recall incentives.
- Remembering passwords imposes cognitive load
- Burden on memory
- To optimize security and cognitive load, Florencio et al. observe need for weak passwords in portfolio


## theguardian

News $\mid$ US $\mid$ World $\mid$ Sports $\mid$ Comment $\mid$ Culture $\mid$ Business $\mid$ Money
News $\rangle$ Technology $\rangle$ Data and computer security
Microsoft tells users to stop using strong passwords everywhere
Weak passwords have their place, argues new research from Microsoft, and they help users conserve brainpower for where it is needed

## Alex Hern

theguardian.com, Wednesday 16 July 2014 07.09 EDT
E Jump to comments (283)

## How are passwords protected on servers?

And why are strong ones important?

# Not all that well... some losses... 

| 130 million (ECB- |
| :--- | :--- |
| encrypted) passwords |
| Oct. 2013 |



Plus LivingSocial, Last.fm, eHarmony, etc. etc. etc.

Passwords are generally protected via hashing

$\boldsymbol{P}=$ "CatPajamas"


Alice

## To verify an incoming password...



## Hashing

- A hash function $H(P)$ applied to password $P$ has a one-wayness property:
- It is possible to verify whether $P^{\prime}$ is the correct password, i.e., $P^{\prime}=P$.
- Compute $H\left(P^{\prime}\right)$ and see if $H\left(P^{\prime}\right)=H(P)$
- Otherwise, nothing can be learned about $P$ from $H(P)$.
- This seems great. If the system gets breached and hashes are leaked, passwords aren't leaked.
- At least, not directly...


## Hashing

- Unfortunately, the ability to check $P^{\prime}$ leaks a lot of information...
- An attacker that learns $H(P)$ can keep testing guesses $P$ ' until she guesses $P$ itself.
- This kind of brute-force guessing is known as password cracking.


## The art of password cracking

- Password crackers are software that performs brute-force guessing attacks against password hashes
- Basic password crackers guess common passwords, trying:
- Dictionary words
- Dictionary words spelled backwards
- Proper names-people, streets, cities
- License plate numbers
- Plus various manipulations:
- Upper case / lower case
- LEET substitutions
- E.g., a <- @, etc.

If you've thought of it, they can too...

## The art of password cracking

The tools just keep getting better:

- John the Ripper
- Developed originally for Unix hash; now available for many hash types
- GUls such as Johnny bring tool within reach of nonspecialists
- Weir et al. (2009) cracker
- Uses probabilistic context free grammars to model user password selection in the wild
- $28 \%$ to $129 \%$ faster than John the Ripper
- RockYou was a boon for cracking!


## ...and they're getting faster

- Custom GPU-based hardware
- A 5-server rig with 25 Radeon GPUs
- 77 million md5crypt-hashed passwords per second
- md5crypt() is used by FreeBSD and Linux
- Cloud-based cracking tools
- CloudCracker, Cloud Cracking Suite (CCS)

- Can use cloud-based browsers to do MapReduce jobs (almost) for free
- Tenduklar et al. Abusing Cloud-Based Browsers for Fun and Profit. ACSAC, 2012.


## Password attack path



## Given password risks, why can't users follow short, sweet, sensible advice like this?

```
David Curry. Improving the Security of Your UNIX System. SRI
International, 1990. (Still cited today)
- Don't use your login name in any form (as-is, reversed, capitalized, doubled, etc.).
- Don't use your first or last name in any form.
- Don't use your spouse's or child's name.
- Don't use other information easily obtained about you. This includes license plate
numbers, telephone numbers, social security numbers, the brand of your automobile, the
name of the street you live on, etc.
- Don't use a password of all digits, or all the same letter. This significantly
decreases the search time for a cracker.
- Don't use a word contained in (English or foreign language) dictionaries, spelling
lists, or other lists of words.
- Don't use a password shorter than six characters.
- Do use a password with mixed-case alphabetics.
- Do use a password with nonalphabetic characters, e.g., digits or punctuation.
- Do use a password that is easy to remember, so you don't have to write it down. [My
emphasis]
- Do use a password that you can type quickly, without having to look at the keyboard.
This makes it harder for someone to steal your password by watching over your shoulder.
```


## Times have changed

- Note missing advice:
- Don't use the same password on multiple websites.
- Average user has many passwords now
- At least 25 per user (probably higher today) [Florencio \& Herley, 2007]


## The Man Who Wrote Those Password Rules Has a New Tip:

Bill Burr's 2003 report recommended using numbers, obscure characters and capital letters and updating regularly—he regrets the error

## By Robert McMillan

Aug. 7, 2017 12:41 p.m. ET
The man who wrote the book on password management has a confession to make: He blewit.

Back in 2003, as a midlevel manager at the National Institute of Standards and Technology, Bill Burr was the author of "NIST Special Publication 800-63. Appendix A." The 8-page primer advised people to protect their accounts by inventing awkward new words rife with obscure characters, capital letters and numbers-and to change them regularly.

## Some key points

- Strong passwords serve two goals.
- They prevent online guessing attacks.
- They prevent offline cracking attacks.
- Mainly useful for the latter. Why?

- Online guessing can be throttled, i.e., slowed / stopped by service provider
- Offline guessing can be performed arbitrary number of times
- Users are being required to protect themselves in case password hashes leak when systems get breached.
- The industry is basically forcing users to protect themselves against its mistakes!


## Password advice from... xkcd



| 8 BITS 0 |  |
| :---: | :---: |
| 맘ㅁㅁㅁㅁㅁㅁㅁㅁㅁ |  |
|  |  |
| - |  |
| $\square$ |  |
| $2^{28}=3$ DAYS AT |  |
| (PLAUSIBLE ATACK ON A WEAK REMOIE <br>  <br>  |  |
| ficultr |  |



DIFFICULTY TO REMEMBER: HARD


THROUGH 20 YEARS OF EFFORT, WE'VE SUCCESSFULLY TRAINED
EVERYONE TO USE PASSWORDS THIAT ARE HARD FOR HUMANS
TO REMEMBER, BUT EASY FOR COMPUTERS TO GUESS.

## Other common ways passwords get compromised

- Social engineering
- 2007 study by Treasury Dept. found that 61 of 102 employees could be convinced by "IT help desk" to change passwords.
- Password reuse across sites
- Users average about 6 sites per password! (Florencio and Herley (2007))


## Other common ways passwords get compromised

- Default passwords
- Illustrated by Gary McKinnon
- Self-labeled "bumbling computer nerd"
- In 2001 and 2002, hacked into 97 US military and NASA computers searching for evidence of free energy suppression and UFO coverups
- "... shut down the entire US Army's Military District of Washington network of over 2000 computers for 24 hrs"
- "... rendered [US Naval Weapons Station Earle]'s entire network of over 300 computers inoperable at a critical time immediately following 11 September 2001"
- Method: Perl script randomly looking for blank and default passwords to administrator accounts



## Other common ways passwords get compromised

- Malware
- Phishing
- Can be highly sophisticated, as we'll
 discuss in a lecture on social engineering...


## ...and some exotic ones

E.g., reflections

- Raguram et al. iSpy: automatic reconstruction of typed input from compromising reflections. ACM CCS, 2011.


Figure 1: Some example threat scenarios that we investigated. Video was recorded in both indoor and outdoor environments, using various consumer video cameras. top: shoulder surfing, bottom: reflection surfing, bottom right: key pop-out event.

## ...and some exotic ones

## MIT

Technology
Revien

## Vibrations

COMPUTING NEWS

- Philip Marquardt et al. iPhone:
Decoding
Vibrations From
Nearby Keyboards
Using Mobile Phone
Accelerometers. ACM CCS, 2011.

Smart Phones Could Hear
Your Password
The accelerometers on many phones are sensitive enough to allow surveillance via vibrations, say researchers.

By Robert Lemos on October 18, 2011


Figure 1: Our experimental placement of a mobile phone running a malicious application attempting to recover text entered using the nearby keyboard.

## And there's a vast market for stolen passwords

- Online retailer account passwords can go for \$1-\$5.
- Social media account passwords can now be worth more than stolen credit card numbers.
- Reports of \$325+ prices for Twitter usernames / passwords.
-Why?


The "Pentagon" store

## Password recovery

How your dog Max threatens your identity

## What happens when you forget your password?

## Two popular recovery mechanisms:

- E-mail
- Risks exemplified by Mat Honan's story
- Personal questions
- Also called "security questions," "personal knowledge questions," or "life questions"
- Another something-you-know factor


## Sarah Palin's password recovery

- On 16 Sept. 2008, then Gov. Palin's Yahoo! account was hacked. How?
- Password reset
- Zip code?
- Only 2 in Wasilla
- Date of birth?
- Wikipedia: February 11, 1964
- Where did you meet your spouse?
- Wikipedia: met Todd in high school...
- Password posted to /b/ on 4chan.
- When everyone tried to log into Palin's account, Yahoo! finally detected attack
- 20-year-old hacker David Kernell (a.k.a.


Sarah Palin's
identity theft problem

Palin E-Mail Hacker Says It Was Easy BY KIM ZeTter 09.18.08 | 10:05 AM | PERMALINK
[ Share 0 Tweet $0 \mathrm{~g}^{1} \sqrt{0}$ in share Pint Rubico) caught

- Sentenced to one year of federal prison


## Problems with security questions

- What's your high school mascot?
- Name of favorite elementary school teacher?
- Name of college you applied to but did not attend?
- Who is your favorite president? What is your favorite color?
(Um, is it Calvin Coolidge?)
- wnlcn coम ege ala you accená


## Answers easy to guess or find out...

- Name of your first / favorite pet?

Bella, Max top list of most popular dog names in 2013
A Michelle Healy, USA TODAY 8 p.m. EST December 20,2013

- First name of your best friend?
- 10\% of men: James/Jim, John, Robert/Bob/Rob
- Top 500 names achieve 65\% coverage
- Information available from Facebook, etc.
- Where you went to school, college athletic rivals, favorite book/movie/pastime, high school mascot


## or hard to remember...

- Name of the street you grew up on?
- There can be more than one.
- Name of your best friend?
- Depends on my mood.
- City where you were born?
- NYC? New York? Manhattan? New York City? Big Apple?
- People lie to increase security... then forget their answers.


## HealthCare.gov

## Federal:

- What is a relative's telephone number that is not your own?
- Type a significant date in your life?
- What is the name of the manager at your first job?
Individual states:
- What is your youngest child's birth weight?
- What color was your first bicycle?
- If you needed a new first name, what would it be?
- What band poster did you have on your wall in high school?
- How many bones have you broken?


## Perhaps basis for the "highly targeted" attack against iCloud

TECHNOLOGY

## Apple Denies iCloud Breach

Tech Giant Says Celebrity Accounts Compromised by 'Very Targeted Attack'

```
MEmail BPrint m45comments f Y it in
    A A
```

By DAISUKE WAKABAYASHI and DANNY YADRON CONNECT
Updated Sept. 2, 2014 7:33 p.m. ET


Apple says its investigation indicated certain celebrity online photo accounts were hacked in a targeted attack, and it hasn't found a breach in its iCloud or "Find my iPhone" systems. The incident comes just a week before Apple is set to unveil its latest iPhone that could push the company deeper into health and finance

# One password defense: Expiration 

## Password expiration

- Common interval: 90 days
- May help sometimes, but...
- Helps users forget passwords
- Estimated $\$ 150$ cost per user per year
- META group estimate: 1.75 help desk calls a month; Gartner group: 30\% of


8 glasses of water / day and 90 days between password resets calls are for password resets; Forester research: \$25 / call

- Makes social engineering worse


## Password expiration

How do users change their passwords?

Password1<br>Password2<br>Password3<br>Pa\$sword1

## Password expiration

## UNC Experiment:

- Obtained password hashes (MD5, no salt) from 10374 defunct UNC accounts
- Cracked password other than last one in 7752 accounts
- Call these "eligible" accounts
- Defined set $T(P)$ of transformations ("tweaks") on password $P$
- E.g., 's' <- '\$' (LEET), '1' <- '2', etc.
- Given cracked password, found future password in $T(P)$ for $41 \%$ of eligible accounts
- Most effective algorithm tried expected 481607.44 elements of $T(P)$
- Y. Zhang, F. Monrose, M. K. Reiter: The security of modern password expiration: an algorithmic framework


## Password managers to the rescue!

## Password managers

- Why should users have to remember passwords?
- Password managers solve this problem.
- LastPass, RoboForm, Dashlane, KeePass, etc.
dashlane


The Last Password You'll Ever Need.

## Password managers

- Idea: Encrypt all of your passwords under a single, master password
- One password to rule them all...

Password $=$
123456

| Web site | Login | Password |
| :--- | :--- | :--- |
| www.ifca.org | Alice | SleepyGrumpy |
| www.mybank.com | Alice | HappyDopey |
| www.iacr.org | Alice | DocBashful |



## Password managers

- The good:
- Vault makes it easy to use strong passwords
- E.g., automatically generated passwords
- See
lastpass.com/generate password.php
- Passwords like "1UjCQMd8d0"



## Password managers

- The bad
- Why might a master password be weaker than an ordinary one?
- You have to type it often
- You often have to type it on a mobile device
- How is a master password cracked?

- Slight modification of John the Ripper, etc.


## Password managers

- The ugly
- Password vaults backed up in cloud
- Effectively protected only by master password
- Why? Synchronization / recovery
-What does this mean?
- Bad master password all your vault passwords vulnerable to cracking attack

| Web site | Login | Password |
| :--- | :--- | :--- |
| www.ifca.org | Alice | SleepyGrumpy |
| www.mybank.com | Alice | HappyDopey |
| www.iacr.org | Alice | DocBashful |



## Password managers

- The ugly
- Of course, password management services are a nice target for hacking
- LastPass has been breached twice+!
- 2011: LastPass asks users to change master passwords
- 2015: "LastPass account email addresses, password reminders, server per user salts, and authentication hashes were compromised"
- 2017: "LastPass is advising users to avoid using its browser plugins while it battles to fix a `major architectural problem', which could allow an attacker to steal passwords or execute code."


## LastPass



How long will your password last?

## Implementation issues

- Password vaults can be buggy-like any other software.
- Study found serious vulnerabilities in five popular managers
- Z. Li, W. He, D. Akhawe, D. Song. The Emperor's New Password Manager: Security Analysis of Web-based Password Managers, 2014
- Analyzed five popular password managers

|  | Bookmarklet <br> Vulnerabilities | Web <br> Vulnerabilities | Authorization <br> Vulnerabilities | User Interface <br> Vulnerabilities |
| ---: | :---: | :---: | :---: | :---: |
| LastPass | $\checkmark(\S 4.1 .1)$ | $\checkmark(\S 4.2 .1)$ |  | $\checkmark([27])$ |
| RoboForm | $\checkmark([27])$ | $\checkmark([27])$ | NA | $\checkmark(\S 4.4)$ |
| My1login | $\checkmark([27])$ |  | $\checkmark(\S 4.3 .1)$ |  |
| PasswordBox | NA |  | $\checkmark(\S 4.3 .2)$ | NA |
| NeedMyPassword | NA | $\checkmark([27])$ | NA | NA |

Table 2: Summary of Vulnerabilities Discovered. NA identifies vulnerabilities not applicable to the particular password manager because it does not provide the relevant functionality.

## The New Hork Times Hagazine The Secret Life of Passwords <br> We despise them - yet we imbue them with our hopes and dreams, our dearest memories, our deepest meanings. They unlock much more than our accounts. <br> By IAN URBINA Video by LESLYE DAVIS <br> 

- Passwords are very interesting anthropological artifact!
- Keepsake passwords... ritualize a daily encounter with personal memories"
- "Fiona Moriarty, a competitive runner... often used "16:59" - her target time for the 5,000 meters in track"
- "To help quell his anger at his ex-wife soon after their divorce, Estrella had reset his password to "Forgive@h3r."
- "[H]e moved on to other goals: "Quit@smoking4ever" (successful); "Save4trip@thailand" (successful); "Eat2@day" ("it never worked, l'm still fat," Estrella wrote);
"Facetime2mom@sunday" ("it worked," he said, "'ve started talking with my mom every week now")."

Source: http://www.nytimes.com/2014/11/19/magazine/the-secret-life-of-passwords.html

## Takeaways

User authentication is a mess because of...

- Weak secrets
- Users choose weak passwords or... they don't change defaults or... they give passwords away for candy.
- "Life questions" encourage weak answers-or forgettable ones.
- Guessing probability GP (or min-entropy) is a key measure of strength.
- Password cracking
- Password hashes can be "cracked" when passwords are weak.
- Password managers are a good idea, but need work.

